

**DIPLOMA IN MECHANICAL ENGINEERING  
(DME)**

**Term-End Examination  
December, 2012**

**BME-044 : INDUSTRIAL MANAGEMENT**

*Time : 2 Hours*

*Maximum Marks : 70*

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**Note :** *Attempt any five questions. All questions carry equal marks.*

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1. State whether the following statements are *true* or *false*. 2x7=14
- (a) Mechanistic structure has informal network of control, authority and communication. (T/F)
  - (b) Planning is the process whose outcome is a plan. (T/F)
  - (c) Satisfied employee is always a productive employee. (T/F)
  - (d) System approach enables as to understand functioning of the organisation in its interaction with the environment. (T/F)
  - (e) Group decision making is needed because some decisions require expert opinion of many managers. (T/F)

- (f) An authoritarian leadership style is suitable for Army. (T/F)
- (g) Standard procedures in an organisation results in narrow span of control. (T/F)
2. Explain major characteristics of Scientific Management and Human Relations School of thought. What are the limitations of each school of thought ? 14
3. Write salient features of *any two* of the following Acts : 2x7=14
- (a) Factories Act, 1948
  - (b) Payment of Wages Act, 1936
  - (c) The Air (Prevention and Control Act, 1947)
4. Explain the steps involved in decision making. What are the merits and de-merits of group decision making. 14
5. What is the purpose of communications ? Discuss various types of communications flow in an organisation. What are the barriers to effective communications ? 14
6. Discuss the process of control and its benefits. What are the suitable areas for control ? Suggest techniques/aids you would like to use for control. 14
7. Write short notes on *any two* of the following : 2x7=14
- (a) Managerial grid.
  - (b) Boundaryless Organisation
  - (c) Theory 'X' and Theory 'Y'.