

B.Sc. FOOTWEAR TECHNOLOGY (BSCFWT)

Term-End Examination

December, 2012

BFWE-020 : MANAGERIAL DEVELOPMENT

Time : 3 hours

Maximum Marks : 70

Note : Answer all questions.

1. How is informal learning effective in managerial development ? 15
2. What is management plan ? Discuss the necessity of a management plan in an organisation. 15
3. Define action learning. How does it help the employees in an organisation ? Explain. 15
4. What is the difference between leadership and management skills ? Analyse both the skills for the first line supervisors, middle managers and the top management. 15
5. Explain the process of conflicts and different strategies to minimize the conflicts in an organization. 10