

**MASTER OF BUSINESS ADMINISTRATION  
(MBACT)**

**Term-End Examination**

**December, 2013**

**MCT-012 : HRM CHALLENGES AND  
DIRECTIONS**

*Time : 3 hours*

*Maximum Marks : 100*

*Note : Attempt any five questions.*

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1. Define HRM. Discuss the concept and objectives of HRM. What are the components of HRM ? 20
2. "An organisation cannot attract and retain competent employees without a good benefit package" - comment. Discuss recent trend in reward systems. 20
3. What is competency mapping ? Discuss the methods of competency mapping. 20
4. Explain the need, purpose and the scope of HR audit. Enlist various HR audit questions. 20

5. What do you mean by the term 'employee relations' ? Discuss the emerging issues and future of employee relations. 20
  6. Analyse and forecast the future of HRM with illustration. 20
  7. Discuss the purpose and types of interview. 20
  8. Write short notes on the following : 20
    - (a) Gain sharing
    - (b) Psychometric tests
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