

**MASTER OF BUSINESS ADMINISTRATION
(MBACN)**

5115
00100

Term-End Examination

December, 2013

MCN-009 : HUMAN RESOURCE MANAGEMENT

Time : 3 hours

Maximum Marks : 100

Note : All questions carry equal marks.

Attempt any five questions.

1. How do organizations develop and maintain quality workforce ? Give examples. 20

2. (a) Describe the importance of Training and Development in an organization.
(b) Distinguish between the two roles performed by HR department. 10+10

3. Explain the significance of using MBO as an appraisal method. How similar or different is it from the 360° method ? 10+10

4. Differentiate between : 10+10
 - (a) Recruitment and selection
 - (b) Human Resource Management and Personnel Management.

5. Write short notes on : **10+10**
- (a) Performance Appraisal.
 - (b) Ethical responsibilities of HR Managers.
6. (a) Enlist the various discriminatory practices currently affecting the recruitment and selection process within majority of organizations ? **10+10**
- (b) Describe the various legal provisions provided to combat discrimination.
7. (a) What are the various ways by which HR department promotes safety, good health and well being of its employees ? **10+10**
- (b) Explain source occupational health hazards existing in today's organization.
8. How do Gender biases and sociocultural discrimination affect employment ? What are the various legal provisions to combat this menace ? **20**
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